# Dan Care LLC Policy and Procedure Manual

.001.3 – Agency Organization		
Focus: Mission, Vision, Goals, and	Developed: 05/2021	Page 1
Objective	<b>Issued: 05/2021</b>	

#### **Our Mission:**

Our mission is to support residents to exercise their freedom to make choices and preferences, and to give them quality safe care in a loving and compassionate environment that provides persondirected planning.

## **Our Vision:**

We are committed to providing a meaningful life in the community for residents that are developmentally disabled that require non-medical care. We accomplish this goal by addressing the needs of those served, and by enriching the lives of residents and their families with information, support, and personal care to enhance their vision of community involvement. Our facility is a 24/7 residential facility, run 365 days of the year.

# Goals and Objective

To support residents to exercise their freedom and rights to make choices, determine their own schedule and preferences, and for our facility to give quality support and services in a loving, safe, and supportive environment. We believe in adding supports for residents as needed and focusing on strengths. For Dan Care LLC to attain our business and financial goals, the following objectives need to be achieved:

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- 1. Maintain full occupancy, thus serving the needs of at least four residents, if possible.
- 2. Operate at only the highest standards, providing all residents with the ability to lead the best life possible.
- 3. Provide residents' programs to meet the residents' needs.

### **Our Values:**

Contribute – Provide quality coordinated services, support, and care.

Assess – Monitor needs and provide trained capable qualified providers and staff.

Respect – Acknowledge each person and treat him or her with honor and value.

Encouragement – Person-centered service, support, and delivery

## Who We Are:

We serve residents who need care, monitoring, and oversight 24/7. We serve adults ages 18 years and older who are diagnosed with a developmental disability regardless of race, religion, social status, gender, physical, and mental challenges. Our facility will address the needs of residents by providing a home-like setting, meals, and social activities in a non-medical and loving environment. We accomplish our goal by collaborating and partnering with family members, service coordinators, staff, and other professionals and supporters to help ensure residents are offered every opportunity to develop and have a fulfilled quality life.